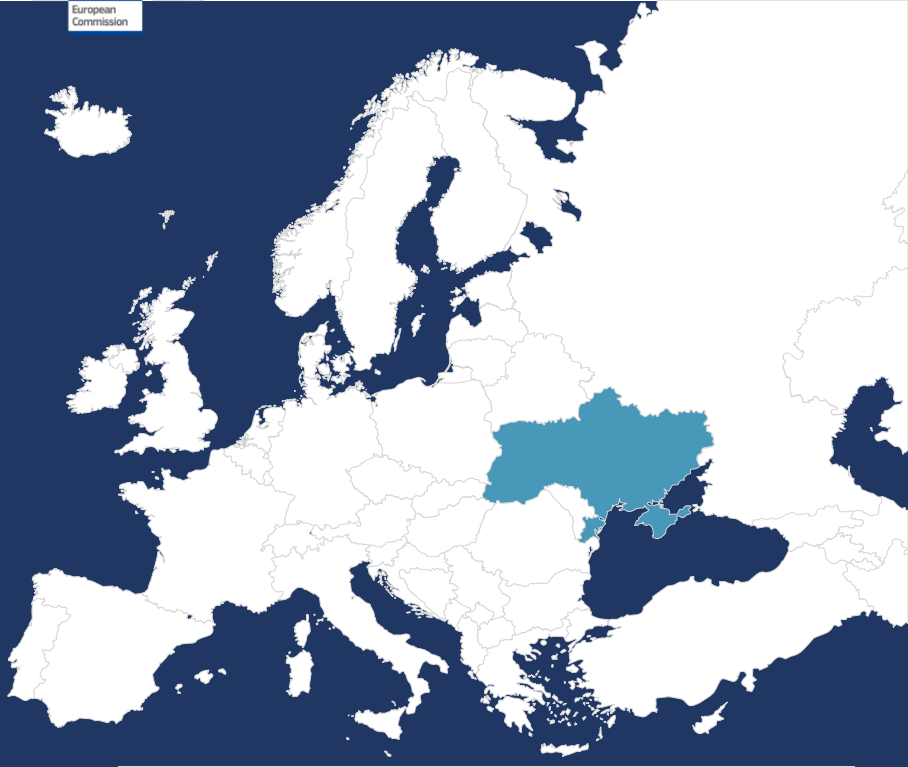# UKRAINE

Digital Public Administration Factsheet 2024

Main developments in digital public administrations and interoperability

JULY 2024

HIGHLIGHTS - KEY PROJECTS

- On 15 February 2024, the Ministry of Digital Transformation published the Human Rights in an Era of Artificial Intelligence Challenges and Legal Regulation, which provides recommendations for businesses and government entities to ensure that human rights are upheld while utilising artificial intelligence (AI). It also describes how AI can negatively impact human rights, e.g. by providing inaccurate and harmful data and using individuals' personal information without their consent. The document, developed in the context of the EU4DigitalUA project, analyses AI regulations in the European Union (EU) and the United States (US) and defines how companies can ethically develop AI-based systems, and use AI in compliance with legal regulations.

- On 16 May 2023, the Cabinet of Ministers of Ukraine adopted Resolution No. 497 on the Approval of Procedures for Identifying Potential Vulnerabilities in Information and Communication Systems, which outlines the procedure for searching and identifying potential vulnerabilities in State electronic systems.
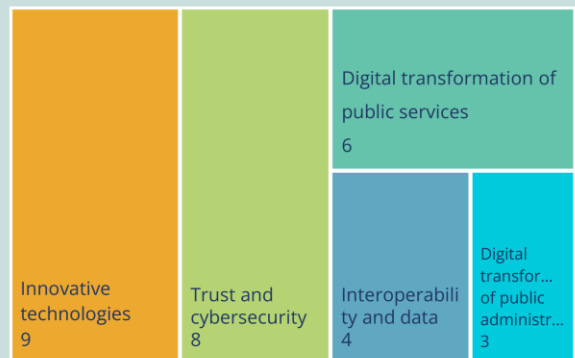
Key figures

30 new initiatives adopted in 2023–2024

Figure 1

Number of initiatives per topic adopted in 2023–2024

Towards the Digital Decade targets set for 2030: DIGITAL PUBLIC SERVICES

This country is not under the scope of the Digital Decade data collection.

Source: Digital Economy and Society Index (DESI)

DIGITAL TRANSFORMATION OF PUBLIC ADMINISTRATIONS

- On 9 August 2023, the Ministry of Digital Transformation (MDT) announced the launch of eArchive, a pilot project aimed at digitalising governmental archives. The project was developed in collaboration with, among others, the State Archive Service (SAS), the Ministry of Justice (MOJ), and the European Union (EU) funded Pravo-Justice project. This project, if successful, will fundamentally change the work of State archives and citizens' access to relevant services.
- On 6 September 2023, the Cabinet of Ministers of Ukraine (CMU) approved Resolution No. 774 on the Approval of the List of Indicators of the Digital Economy and Society Index (DESI) establishing a list of DESI indicators for Ukraine, along with the procedures for collecting and exchanging index data based on EU methodology.

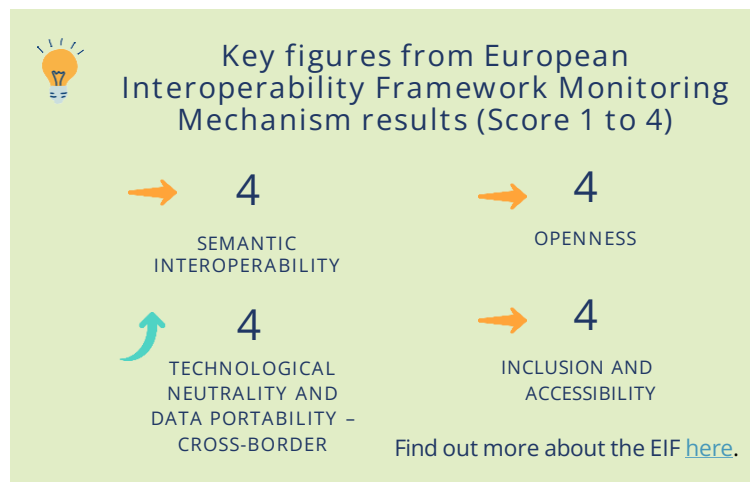## DIGITAL TRANSFORMATION OF PUBLIC SERVICES

- On 7 August 2023, the MDT announced an updated Digital Competence Framework (DigCompUA for Citizens 2.2). This comprehensive document is based on the European DigComp 2.2 model that outlines the knowledge, skills, and attitudes that help citizens engage confidently, critically, and safely with digital technologies. The new edition expands on emerging technologies, e.g. artificial intelligence (AI), augmented reality, the Internet of Things (IOT), and more.
- On 21 July 2023, the Cabinet of Ministers of Ukraine (CMU) approved Decree No. 757, Some Issues of Accessibility of Information and Electronic Communication Systems and Documents. According to the Decree, all State institution websites must be accessible to people with disabilities.

TRUST AND CYBERSECURITY

- On 14 November 2023, the CMU approved Resolution No. 1198, On Recognition of Foreign Public Key Certificates, Trust Services, and Electronic Signatures. This resolution validates qualified electronic signatures from European Union countries in Ukraine and adds foreign providers to Ukraine's Central Certification Authority's trusted list of electronic trust services. These services simplify the creation, verification, and validation of e-signatures and digital certificates. EU citizens can now use e-signatures to sign documents and provide electronic trust services in Ukraine. These changes will streamline electronic interaction with foreign partners, particularly in conducting business transactions.

INTEROPERABILITY AND DATA

- In January 2023, the Cabinet of Minister of Ukraine adopted Decree 38 regulating the new procedure of interaction between public registries within the TREMBITA national interoperability system. Subject to this decree, the TREMBITA system will record every case when someone views the personal data of Ukrainians. And in the future, Ukrainians will be able to receive notifications in the public Diia application if someone has made a request to access their personal data. Currently, the MDT team, with the support of international partners, is working on the technical implementation of the relevant legislative norms.

Key figures from European Interoperability Framework Monitoring Mechanism results (Score 1 to 4)

→ 4
SEMANTIC INTEROPERABILITY

→ 4
OPENNESS

↱ 4
TECHNOLOGICAL NEUTRALITY AND DATA PORTABILITY – CROSS-BORDER

→ 4
INCLUSION AND ACCESSIBILITY

Find out more about the EIF here.

INNOVATIVE TECHNOLOGIES

- On 17 January 2024, the MDT signed an agreement with the World Economic Forum (WEF) to establish a GovTech centre in Kyiv. The centre will support the government of Ukraine's (GOU's) digital transformation by enhancing e-government and digital skills. In addition, the centre will offer Ukrainian startups and innovators the opportunity to exchange knowledge and experiences with foreign partners, which will help to accelerate digital reforms.
- On 29 January 2023, the MDT announced its draft publication of the Global Innovative Vision WINWIN, a national strategy focused on innovative development and the implementation of new strategies, technologies, and approaches to address societal challenges and foster economic growth. Developed with the Ministry of Education and Science and with support from USAID, the strategy includes initiatives to promote entrepreneurship, R&D, education, and infrastructure improvements. On 21 December 2023, the MDT organised a series of public discussions to gather feedback on the draft version of the strategy.